

connecting you to better health

June 26, 2025 Quarterly Virtual Meeting

Welcome & Introductions

Thank you for joining us!

Please introduce yourself and tell the group what organization you represent.





Today's Meeting Agenda

Welcome & Introductions

Featured Speaker: Valerie Lewis, Administrator of Outreach Services, Outreach & Americans with Disabilities Act Liaison, Suffolk Cooperative Library System

LIHC Updates

- 2025 CHNA/CHA Work Group Update
- 2025 Case Study Update
- Member Spotlight: Health & Welfare Council of Long Island
- Ongoing Engagement
- 2025 Virtual Quarterly Meetings

Discussion

Adjournment



Ensuring Access to Healthcare Services

June 26, 2025

Valerie Lewis, Administrator of Outreach Services
Outreach & Americans with Disabilities Act Liaison
Suffolk Cooperative Library System
Community Partner: Stony Brook Medicine
Program in Public Health
valerie@suffolknet.org

Accessibility should not be viewed as a job specific title, task or skill – Everyone's Responsibility

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Accessibility is Inclusion -- should be the Value and Mission of the Entire Organization. Everyone associated with the organization should understand what it means to provide inclusive services.

Are These Items/Services Accessible?

General

- Marketing (Websites/Social Media)
- Patient Services/Furniture/Signage/Etc.
- Healthcare Resources/Informational Brochures
- Paperwork (Admission/Discharge/Follow-up)
- Communication Services (In-Office/Phones)

Resources/Interactions

- KIOSKS
- Room Set-up / Exam Tables
- Menus
- Computers (can't see your face)
- Where you are standing in a room (can't see you)
- Masks (can't see you, can't hear you, can't understand you)
- Appointments (Cards)
- Counters / Staff Placement
- Staff Knowledge of Accessibility

Accessibility Basics

- Access Compliance Is REQUIRED NOT OPTIONAL
- Budget for Accessibility!!!
- Disability Awareness Training for all administrators, employees including security staff), volunteers, associates and vendors serving your organization
- Procurement Policies/Procedures
- Pre-COVID vs. Post-COVID Services/Environments
- More people with disabilities -- AGING
- What do you know about accessibility?
- Understand Transportation Barriers Impacting Healthcare
- Get Started with Federal/State/Local Resources

<u>How to Get Started:</u> Visit sites that can provide the basics of the (ADA, 1990). Many of these sites offer FREE webinars on accessibility in general, and on specifics such as accessible healthcare. Subscribe to their email lists AND enewsletters in order to learn about upcoming webinars and trainings.

General Disability Resources

ADA HOTLINE 1-800-514-0301

United States Access Board www.access-board.gov

Georgia Tech: Center for Inclusive Design and Innovation (CIDI) https://cidi.gatech.edu/

National Organization on Disability <u>www.nod.org</u>

United Spinal Association https://www.unitedspinal.org/disability-etiquette/
AND Disability Etiquette Booklet www.unitedspinal.org

National Network of Libraries of Medicine www.nnlm.org

<u>ADA Technical Assistance Centers – Information and Guidance on</u> the Americans with Disabilities Act

The ADA National Network consists of 10 Regional ADA Centers and an ADA Regional Knowledge Translation Center. The Regional ADA Centers are located throughout the United States to provide local assistance and foster implementation of the ADA. Find the ADA Center that serves your state, at:

://adata.org/find-your-region

Hotline: 1-800-949-4232

Five Centers I tend to use most

Northeast ADA (NEADA) www.northeastada.org

Southwest ADA <u>www.southwestada.org</u>

Great Lakes ADA <u>www.adagreatlakes.org</u>

Mid-Atlantic ADA Center https://www.adainfo.org/

Pacific ADA https://www.adapacific.org

Effective Communication Strategies

There are many technologies and methods of communication that are valuable when interacting with a person with a disability.



Communication options should be based on the needs of the individual. Do NOT assume that because one style or technology works for one person, that it will work for everyone.

*Understand Plain Language vs. Easy Reading Materials

Healthcare Disparities Regarding People with Disabilities Discussion Group

Healthcare Disparities Contact List

Email: Valerie Lewis <u>valerie@suffolknet.org</u> if you wish to be added to the contact list.

Meets Quarterly
Information Shared

LIHC Updates

Member Spotlight:





Lori Andrade

Executive Vice President, HEALI



LIHC Updates

2025 CHNA/CHA Work Group Update

- Formal meetings have concluded
- Regional 2025-2030 Prevention Agenda priorities selected:
 - Nutrition Security
 - Tobacco/ E-cigarette Use
 - Preventive Services for Chronic Disease Prevention and Control
- CHNA/CHA companion report coming ASAP
- We are always available to meet or discuss all things CHNA/CHA

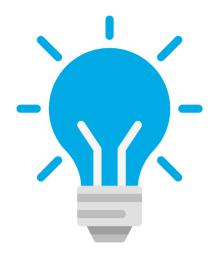


LIHC Updates

2025 Case Study Update



- Reflect on what the LIHC has accomplished, what we're currently doing, and how the LIHC should proceed to maintain its relevance and collective impact
- Goal: produce article for publication in a journal to inform the field and for all to take collective ownership
- First meeting was yesterday
 – join us! Email lihc@nshc.org to participate





Community Health Assessment Survey (CHAS) Promotion



- Links and paper versions available on <u>LIHC website</u>
 - English: https://www.surveymonkey.com/r/LICHASENG
 - Spanish: https://es.surveymonkey.com/r/LICHASESP
- Please distribute links, QR codes and/or paper copies via digital newsletters, at events, on social media, etc.
 - HAITIAN CREOLE and SPANISH translations available
 - LARGE PRINT paper versions available upon request



Core Cluster Product Promotion

- <u>Building a Future in Mental, Behavioral & Cognitive Healthcare:</u> A digital career guide developed by the Long Island Health Collaborative for individuals who wish to explore the many diverse career paths that exist in mental, behavioral, and cognitive healthcare. The guide is also regional to Long Island, highlighting local educational programs and resources that exist for folks seeking a career in these sectors of healthcare.
- <u>Cultural Competency & Health Literacy 101</u>: A static training module about the basics of cultural competency and health literacy developed by the Long Island Health Collaborative's Cultural Competency/Health Literacy Core Cluster work group.
- Resource Guide for Young Adults Managing a Chronic Condition: A webpage of curated resources developed by the Long Island Health Collaborative for young adults living with a chronic disease such as diabetes, epilepsy, or another lifelong condition as they move into adulthood and take charge of their own healthcare.



Collaborative Communications

- Bi-weekly email newsletter to 400+ contacts
- Submit your free events, resources, jobs, and more to lihc@nshc.org
- Subscribe to Collaborative Communications

LIHC Events Calendar

Submit your events <u>here</u>

Walk with a Doc / Walk Safe with a Doc

- Opportunity to partner
- LIHC handles coordination, just asks for your efforts to co-promote



Healthy Hikes

- Hike instead of walk with a doc! Presented by the LIHC, Sponsored by AARP Long Island
- Friday, June 27 at 9 AM at Connetquot River State Park Led by Karen A. Correia, PT, PhD Register Here
- Friday, July 25 at 9 AM at Bethpage State Park
 Led by Dr. Joe Chirayil, Assistant Director, Emergency
 Department, St. Joseph Hospital, Catholic Health
 Register Here
- Friday, August 29 at 9 AM at Connetquot River State Park
 Led by Konstantinos Spaniolas, MD, Director of Stony Brook
 Medicine's Bariatric and Metabolic Weight Loss Center;
 Professor of Surgery at Stony Brook University
 Register Here
- Friday, September 26 at 9 AM at Hempstead Lake State Park Olufunmilayo C. Eleanya MD, Clinical Assistant Professor, Division of Trauma & Acute Care Surgery, Department of Surgery at NYU Grossman LI School of Medicine Register Here















Monthly Walk with a Doc events are back!

- The first Thursday of every month at 6 PM at Blydenburgh County Park in Smithtown
- Led by Dr. Keasha Guerrier of Northwell Health
- Sponsored by AARP Long Island
- Join us in person or virtually!
- Next Walk: Thursday, August 7

In-Person Registration | Virtual Registration





2025 LIHC Meetings

- Virtual quarterly meetings to continue for the time being, registration links on <u>LIHC website</u>
 - Thursday, September 25, 2025
 - Thursday, December 4, 2025



Discussion





Adjournment

Thank you!

www.lihealthcollab.org

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