Welcome & Introductions

Thank you for joining us!

Please share your name and what organization you are representing in the chat box.
LIHC Updates

- NYS Budget Updates
- CHAS Surveys – We need your help!
- Flu Vaccine Campaign
Walk with us!

**Health & Safety Day 9.20.20**
1 – 3 pm, in Babylon Village
Led by Dr. Puneet Gandotra
Southside Cardiology

**Walk Safe with a Doc 9.25.20**
10 – 11 am, in Hempstead
Led by Dr. Keasha Guerrier
LIJ Valley Stream

Register at WalksafeLI.org/news
Featured Presentations

Kim Daly
Medical director, Merck & Co.
Kimberly.daly@merck.com

Sue-Ann Villano
Vice President, Customer Success, Healthix, Inc.
Savillano@healthix.org
THE SHIN-NY@NORC.ORG SURVEY RUNS SEP 15th – NOV 30th

Improving data exchange is ONLY possible with your involvement.

Responses are essential for Healthix to provide, support and improve our health information exchange services.
We value your feedback

Our goal is to use the feedback to prioritize improvements and maximize our services.

Last year’s feedback provided the foundation for several new Healthix improvements:

- Enhanced portal user experience
- Streamlined text-based authentication & security process
- A new, easy and accessible online training platform
- Improved online customer support, with faster response times
This Is No Ordinary Customer Satisfaction Survey

- Survey is commissioned by the New York eHealth Collaborative (NYeC) and the New York State Department of Health.
- The survey will ask about how an organization uses specific clinical data exchange services provided by Healthix in care delivery.
- Questions will focus on the level of satisfaction with the different Healthix services as well as any challenges around the use of these services.
- The survey will take **10 minutes** to complete and is comprised of 41 questions.

PLEASE TAKE THE HEALTHIX CUSTOMER SATISFACTION SURVEY

From: SHIN-NY@NORC.org
Subject: Help Improve Electronic Health Information Exchange Services in New York!
Moving Forward

Final 2020 Meeting Date:

Wednesday, December 9th

LIHealthCollab.eventbrite.com
Adjournment

Thank you!

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