Fidelis Care is focused on the health and safety of our employees and the community during the COVID-19 outbreak.

The Fidelis Care team is ready to serve individuals by phone. Call 1-866-435-9521 (TTY: 711)

To support uninsured New Yorkers and ease fears around the coronavirus, NY State of Health has announced a Special Enrollment Period through April 15.

We can answer questions and help eligible individuals apply for coverage, or current members renew their coverage by phone.

You can also:
• Visit fideliscare.org and click on Get Coverage
• Call NY State of Health at 1-855-355-5777 or visit www.nystateofhealth.ny.gov

Remember: If you think you have been exposed to COVID-19 and develop a fever and symptoms such as cough or difficulty breathing, call your healthcare provider for medical advice.

Thank you for your patience and understanding as we support the health and well-being of our community.